



First Aid Room Job Description

Position: Ski Patrol

Updated: September 2021

Supervisor: Ski Patrol Director

Overview:

As a member of our Patrol, the first aid room attendant will provide patient care and excellent customer service to guests and employees. Conduct patient assessment and provide appropriate care, collect all information needed for paperwork and recommend proper follow-up care and interaction with Emergency Services as needed. This position does not require strong skiing/riding skills.

Job Description:

- Provides emergency first aid response to sick and injured Pats Peak guests and employees. Follows all Outdoor Emergency Care (OEC) established protocols and local protocols and maintains proper reports and documentation.
- Maintain CPR skills on a yearly basis
- Arranges for advanced medical support as needed for guests
- Responsible for maintaining and stocking first aid equipment and supplies
- Operates stretcher, stair chair and wheelchair to facilitate transportation of guests/employees
- Responds to calls in base area as available and needed
- Completes additional duties as posted on the assignment board in first aid building
- Performs chairlift evacuation and low angle rescue
- Perform searches for lost guests
- Assists guests with equipment problems (dropped equipment, broken equipment, etc.) and provides courtesy transport as necessary
- Completes all mountain and patrol paperwork as necessary (trail log, run reports etc.)
- Uses radio to communicate with other patrollers and other departments
- Performs incident investigation when necessary
- Enforces policies
- Helps train newer patrol members and candidates
- Involved in QA/QI process
- Repacking of toboggan packs
- Working with Emergency Services
- Cleaning daily or more frequently as required to include vacuuming, mopping, sanitizing
- Disinfecting equipment and premise after use
- Commits to working a minimum of 16 shifts per season (volunteer) or a minimum of 3 shifts per week (paid) and are willing to commit to routine, weekly schedules during times of peak visitor traffic.
- This is only a partial list, as the responsibilities of the patroller will vary from day to day. Is also responsible for following Pats Peak Ski Area and department policies and procedures.

What we expect of you:

All Patrollers/First Aid Room Attendants should maintain a professional and clean appearance while working in first aid. When applicable, all patrol staff should wear red shirt as provided and black pants.

Requirements:

- Ability to remain calm during emergencies
- Strong communication, decision-making, problem-solving and interpersonal skills
- Emergency response and first aid experience
- Ability to work in extreme temperatures and extreme weather
- Ability to work nights and weekends
- Ability to work on slippery surfaces
- Safety conscious
- Ability to be dynamic with changes during the winter season
- Daily tasks include lifting, moving, and carrying 50+ pounds
- Maintain a strong physical condition
- Proper clothing for all tasks and weather conditions, including footwear to carry out daily functions
- Fit test and wearing of N95 mask
- Reliable transportation
- Self-motivated, team player and strong communication skills