



Fun Squad/Greeter Job Description

Position: Fun Squad/Greeter

Updated: September 24, 2021

Supervisor: Fun Squad Manager

Overview:

Greet and assist guests as directed by the Fun Squad manager.

Job Description:

- Greet guests as they arrive at the mountain.
- Direct traffic flow for rental equipment during critical times.
- Perform duties as mascots.
- Direct and participate in children's activities as needed.
- Duties associated with the Saturday Night POP program.
- Perform duties associated with ticket checking in lift line corrals.
- Participate in special events as needed.
- Desire to interact and assist guests as needed.
- Clean-up (trash, etc) plaza area as needed.
- All other duties as assigned.

What we expect of you:

Energetic, creative person that enjoys interaction with children and adults. Must possess knowledge of Pats Peak and what we offer. A friendly, positive attitude and exceptional customer service skills are required. Time management skills are important in this fast paced environment as well as the ability to work collaboratively in a team environment. Read the attached Job Hazard Assessment.

Requirements:

- On your feet and long hours.
- Background check.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.
- Work outside in varying weather conditions.
- Pats Peak provides uniforms; you need to provide warm footwear (boots), gloves, snow pants, hat, sunglasses, etc as needed.
- Must have an outgoing personality.
- Bright and cheerful smile for our guests.

What to expect from us:

Generally work schedules vary. Schedules are influenced by weather conditions, and guest attendance. Pats Peak provides uniforms; you need to provide warm footwear (boots), gloves, snow pants, hat, sunglasses, etc. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.