



Parking Attendant Job Description

Position: Parking Attendant

Updated: September 2021

Supervisor: Director of Base Area Services

Overview: Assists guest arriving and leaving from Pats Peak. Performs traffic control. Assists in ensuring steady traffic flow. Previous Guest Service experience desired. This is an outside job working in a variety of winter weather elements. The Parking Attendant helps with the steady flow of traffic in a safe and efficient manner while promoting positive relations with guests and co-workers.

Job Description:

- Ensure all cars are parked in an orderly and timely manner.
- Shovel and remove snow; from foot traffic areas.
- Provide information to customers.
- Assists guests as needed.
- Handles traffic flow in designated parking areas.
- Monitors and controls traffic flow.

What we expect of you:

Working outside can be both challenging and rewarding. The ski area operates snow or shine for our guests. Must be able to stand, shovel snow and communicate with our guests. Attendance, grooming standards, and guest service are the hallmarks of a successful Parking Attendant. We look for mature, responsible, upbeat and animated individuals to join our team. A smile and good attitude is naturally part of your uniform. Read the attached Job Hazard Assessment.

Requirements:

- Ability to perform the required functions of the Parking Attendant position.
- Ability to stand for long periods and meet physical demands of repetitive work.
- Ability to work under varying weather conditions, often extreme in nature.
- Ability to provide accurate information and maintain good attitude during stressful situations.
- Ability to speak clearly and communicate thoroughly with customers and co-workers.
- Willing to work overtime, holidays, and weekends as requested by the Supervisor.

What to expect from us:

Generally work schedules vary. Schedules are influenced by weather conditions, and guest attendance, but generally Parking Attendants work 15-40 hours per week. Pats Peak provides uniforms; you need to provide warm footwear (boots), gloves, snow pants, hat, sunglasses, etc. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.