



## Retail Sales Job Description

**Position:** Retail Sales Position

**Updated:** September 2021

**Supervisor:** Ski Shop Manager

**Overview:**

Assist customers in selection and sale of merchandise. Help maintain the neat and orderly appearance of the Ski Shop.

**Job Description:**

- Knowledge of Point of Sale system (training provided).
- Customer Service
- Accurate cash handling.
- Strong customer service skills.
- Knowledge of product lines and fitting procedures (training provided).
- Product specific knowledge – how to fit a helmet and ski poles (training provided).
- Sales skills
- All other duties as assigned.

**What we expect of you:**

Knowledge of the items for sale in the Ski Shop. A friendly, positive attitude and exceptional customer service skills are required. Time management skills are important in this fast paced environment as well as the ability to work collaboratively in a team environment. Read the attached Job Hazard Assessment.

**Requirements:**

- On your feet for long hours.
- Lifting boxes.
- Background check.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.

**What to expect from us:**

Work schedules vary. Schedules are influenced by weather conditions and guest attendance. Pats Peak provides uniforms shirts; you need to provide Khaki pants. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.