



Waitstaff Job Description

Position: Waitstaff

Updated: September 22, 2021

Supervisor: Pub Manager

Overview:

Serve food and beverages to guests in the pub area following procedures supplied by the Pub Manager.

Job Description:

- Experience in fast paced environment is preferable.
- Must become T.E.A.M. certified.
- Excellent customer service skills.
- Use Aloha Point of Sale for orders.
- Must be 18.
- Cash handling and cash outs.
- All other duties as assigned.

What we expect of you:

Must become T.E.A.M. certified. Must have experience due to our high volume environment. Must follow all New Hampshire State Liquor Commission rules and procedures. A friendly, positive attitude and exceptional customer service skills are required. Time management skills are important in this fast paced environment and working collaboratively in a team environment. Read the attached Job Hazard Assessment.

Requirements:

- On your feet and late / long hours.
- Includes lifting and stairs.
- No physical limitations.
- Background check.
- Ability to work weekends and holidays.
- Ability to work in a fast-paced environment.
- Work well with other team members.
- Wear uniform at all times while on duty.
- Must be at least 18 years old.

What to expect from us:

Work schedules vary, seven days a week. Schedules are influenced by weather conditions and guest attendance. Pats Peak provides uniforms shirts; you need to provide Khaki pants. Employment for the season is usually from the beginning of December through the end of March. We offer free skiing, rentals and lessons; meal discounts and discounts in our retail shop.